**Vipulkumar Patel**

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Cell: 647-309-6430 vipul188@yahoo.co.in

**OBJECTIVE**

Software Engineering and IT professional seeking a part time position as an Operations Management Specialist where my professional experience in customer service, Programming, Web development and software testing will contribute positively towards the growth of your Organization

**PROFILE**

* A dynamic professional with more than 3 years of experience in the areas of customer service, web application development, software testing and database technologies
* Extensive knowledge of software quality development and implementation, software inspection, and testing
* Proven ability to design, create and maintain Relational Database systems
* Excellent understanding of Object Oriented concepts
* Experience with the Agile Development methodologies
* Skilled in grasping new technologies and utilizing them successfully
* Strong analytical and problem solving skills and able to meet strict deadlines
* Excellent communications skills, adapt at building solid working relationships with coworkers and management

**TECHNICAL SKILLS**

**Language** :ASP.NET, C, C++, C#, Java Script, HTML, XML, CSS, JAVA, JSP

**Tools**  : Visual Studio 2008/2010, Eclipse, Net beans, HP Load Runner, Adobe Dreamweaver CS5

**Database Systems** : Oracle 11g, PL/SQL, MS SQL SERVER, JDBC

**Networking**  : TCP/IP, Internet, Intranet, Routing

**Design**  : Adobe Photoshop, MS Paint

**Operating System** : Windows XP, Windows 7, Linux, Unix, MSDOS, Windows 8

**EDUCATION**

**Software Engineering Technology Co-op Diploma** Jan 2013 to Present

Centennial College, Scarborough, ON (Graduation date Apr - 2015)

* Currently enrolled 2 year program with 2 co-op work terms.

**Bachelor of Computer Engineer** Jul 2007 - Jul 2011

North Gujarat University, Gujarat, India

* Completed 4 year university degree with couple of academic projects and six months co-op work terms.
* Achieved high academic grades

**WORK EXPERIENCE**

**Test Analyst**  Jan 2014 – Aug 2014

CIBC, Toronto, Ontario, Canada

* Depth understanding of Testing Tools, Automated Tools, HP Quality Centre, scripting and programming languages.
* Experience in Quality Assurance methods such as defining the test plan and strategy, testing environment, creating scenarios, scripts and data required, executing tests, and analyzing results.

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* Designing test case identification, test case creation, test case executions, defect reporting and test corrections, interface testing, unit testing and integration testing.
* Knowledge of Performance accepted testing, UAT, DIT, SIT, White Box Testing, Manual Testing, Automation Testing, Black Box Testing, Grey Box Testing etc.

**Tool**: HP Performance Center, HP Quality Center **Environments:** HP load runner, Virtual User Generator

**Customer Service representative**  July 2013 to present

Shell, Toronto, Canada

* Performed daily Cash/debit/credit transactions
* Promoted promotional sale products and services to increase the volume of sales
* Answered customer’s in-store and over the phone enquiries
* Inventory control, ordering and book keeping

**Junior Application Developer** Aug 2011 – Nov 2012

Message Info Tech, Ahmedabad, Gujarat, India

* Understood, designed and developed desktop and web application for IT/business solution
* Designed and developed forms and instructions for websites and applications
* Devised methods to assess responsibility of software issues
* Gained knowledge of software development lifecycles and software development processes
* Played a key role in programming and web designing

**Tool**: Microsoft Visual Studio 2010 **Environments:** C#, .NET Framework 3.5

**Junior Software Developer (Contract - Project)** Jan 2011 – Jun 2011

Bisag, Gandhinagar, Gujarat, India

* As Team Leader, supervised a project on online bus booking system for public passengers
* Performed requirement analysis of the project
* Designed and developed form and user interface for website
* Created database and database connection for website
* Recognized by co-op employer for effective analytical and problem solving abilities, excellent quality and quantity of work as well as professionalism, willingness to take on responsibilities and consistently demonstrating a positive attitude

**Tool:** Microsoft Visual Studio 2010 **Environments:** C#, .NET 4.0

**ACADEMIC PROJECTS**

**Online Watch Shop (Team - Project)** Jul 2013 - Sept 2013

* Tried to simulate all the required features of online shopping site for watches
* Included many categories of watches based on gender
* Designed, developed and implemented online watch shop using SQL database applications

**Tool**: Microsoft Visual studio 2012 **Environments:** C#, .NET 4.5

**PROFESSIONAL MEMBERSHIPS**

* .Net User group, Toronto, ON
* CSI - Computer Society Of India

**Reference Available upon request**